

# Next Generation Spa & Leisure Management

## Convert more, manage more efficiently, streamline Spa, Leisure & Accommodation operations

Over time, hoteliers have been adding spa and leisure services to complement their accommodation offering and promoting these to guests and local visitors. These additional services bring more complexity to operational processes. To simplify its operations across teams and ultimately deliver a seamless experience, Guestline has partnered with Trybe by building a 2-way API integration between Guestline Rezlynx PMS and the Trybe spa and leisure cloud-based solution.

### The Challenge

How to simplify operational spa and leisure processes such as payments

### The Solution

Integrate spa and leisure operations with accommodation operations

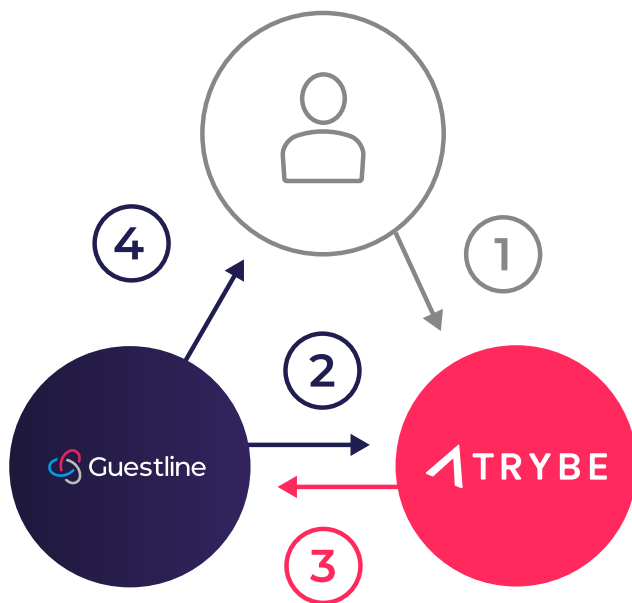
### Delight guests

- Personalise the resident guest's experience by adding their spa and leisure experience to accommodation.
- Allow guests to settle all costs together at check-out by automatically posting charges to the room billing in the PMS.

### Save time

- Manage spa and leisure facilities from anywhere with a fully cloud-based solution which integrates with your PMS.
- Improve communication between hotel front desk and spa and leisure reception teams, saving time and minimising human error, which may lead to guest complaints or financial loss.
- Finance & accounting teams get improved revenue reports within the PMS as spa and leisure charges are posted by total and per item.

# How it works



- 1. Reservation & Experience**  
Trybe centralises all spa and leisure reservations and checks-in guests.
- 2. Look up**  
Trybe looks up the guest's room in Guestline PMS.
- 3. Posting**  
Trybe automatically posts room charges in real-time and full financials manually once a day to Guestline PMS.
- 4. Payment**  
When checking-out of the hotel, guests pay the full bill, which includes Spa & Leisure charges.