

Mobile, paper-free & efficient housekeeping

Automate the end to end housekeeping processes and connect the hotel operational teams

Rooms are the core business of any property, and so room cleanliness and comfort are the number one priority. Taking this into account, Guestline has partnered with OMNI SOFTWARE SOLUTIONS to build a 2-way API interface between Guestline Rezlynx PMS and OMNI HOTELS, all in one, multi departmental, hospitality solution to automate property operational processes (in particular housekeeping) and manage operational teams.

The Challenge

To guarantee the housekeeping team service quality

The Solution

Integrate seamlessly with the PMS and the housekeeping solution

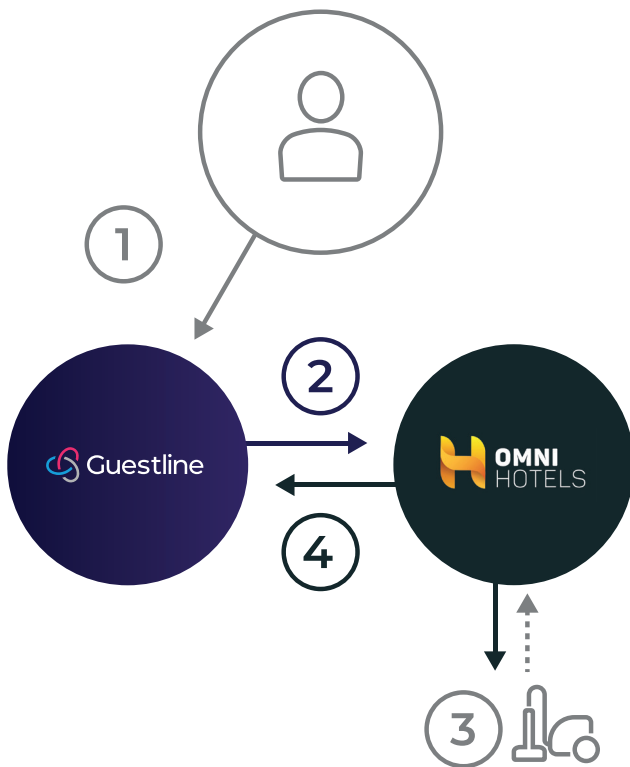
- **Delight guests**

Mobile and paper-free housekeepers have a faster turnaround for the same service quality, which is guaranteed by supervisors who performance quality checks to all cleanings.

- **Efficient business**

Mobile, paper free and automated operational processes allow better resources planning while keeping flexibility; save time by updating in real-time different systems and teams; and avoid errors which may compromise guest satisfaction.

How it works



- 1. Reservation & Guest Profile**
Front Desk or Reservation team creates/ edits a reservation in the PMS which is linked to a guest profile
- 2. Shared Data**
OMNI HOTELS retrieves guest profile and reservation data every hour from Guestline PMS under GDPR compliance
- 3. Assignment Prioritisation**
Managers/Front Desk manually assign and prioritise housekeeper(s) as well as inspector(s) to a room(s) and/or public area(s)
- 4. Room & Housekeeping Status**
When inspector(s) pass the quality check in OMNI HOTELS App, Guestline PMS room and housekeeping status is updated in real-time