

Manage and automate online F&B orders

Increase F&B revenue whilst streamlining operations

Hoteliers have been expanding their restaurant/pub audience beyond residents. However, customers are more and more enjoying their meals from the comfort and safety of their house. Therefore, hoteliers must offer as much choice as possible to their customers on where to enjoy their meal – at the restaurant/pub, hotel room, take away or home. Guestline has partnered with Deliverect so your customers can order F&B online, collect it at your restaurant/pub or receive it at home and enjoy it as if they would be at your property.

The Challenge

Manage multiple F&B ordering channels – home & hotel delivery and take away

The Solution

Automate and integrate online F&B ordering channels with your EPoS

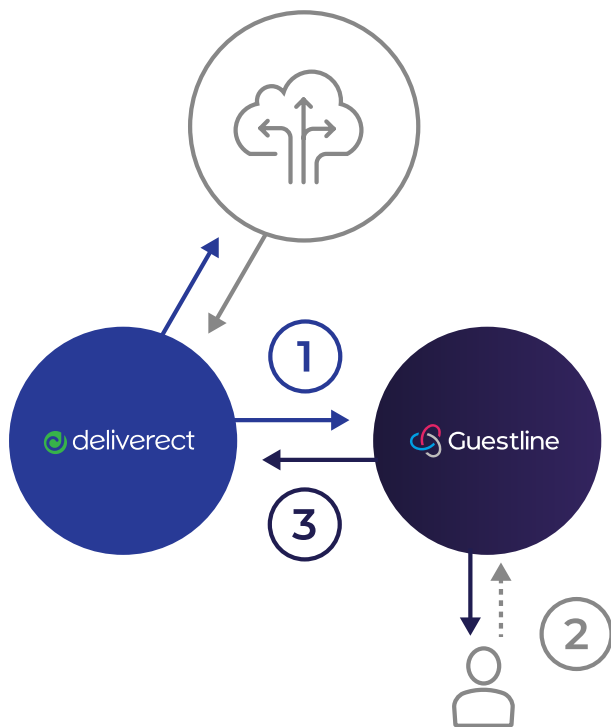
- **Increase revenue**

Expand your F&B operations and customer base beyond your restaurant or pub by making your menu automatically available across multiple online delivery platforms.

- **Save time**

Online orders from multiple platforms are automatically sent to the EPoS system and kitchen printer for faster delivery and fewer errors.

How it works



1. Order Placement

Orders placed in the Hotel's website or delivery platform are sent automatically to Guestline EPoS via Deliverect API

2. Order Preparation

Guestline EPoS sends the details of the orders to the kitchen printer, so food is prepared

3. Order Delivery

When orders are ready to be picked up the information is sent to Deliverect and distributed to delivery platforms, so they are delivered