2. Integrations

- Initial project meeting to introduce Project Manager and Account Manager
- Scope of works agreed
- Project plan/timescales agreed
 - 1. Project kick off meeting

- Third party integrations completed and tested
- Any custom/bespoke integrations completed and advised of development road map

3. Implementation

 Implementation and initial system build including hotel build, rooms, rates, profile

data requirement

4.Training

- Training is completed on the hotel's site to selected user groups - Super User, Standard User, and Lite User
- Training conducted by a hospitality professional

- Live loading of all bookings, sales ledger, and reservations completed prior to go live
- This will be started by the trainer and completed by hotel staff
- Additional resource available if required with a plan given by the trainer prior to departure

5. Live Loading

6. Go Live

will be on site on go live day

to ensure a smooth handover

- Project Manager will sign off project at the agreement of the hotel Implementation specialist
 - Introduction of Account Manager
 - 4 week immediate call status in our support centre from go live day

7. Project Handover